

G.B. FIRE SAFETY CUSTOMER SURVEY



Please let us know how we are doing

We would like to invite you to take a few minutes to answer some questions. Your response will greatly help us to continuously improve the quality of our services. Rest assured that all information you will send us will be treated as confidential. Thank you for your participation and feedback.

How satisfied are you with the following?

Not at all satisfied	1	2	3	4	5	6	7	8	9	Extremely satisfied	10
Accessibility of our customer service for your inquiries											
							<input type="checkbox"/>				
Providing clear information on requirements											
							<input type="checkbox"/>				
Professional conduct of our staff											
							<input type="checkbox"/>				
Technical knowledge of our staff											
							<input type="checkbox"/>				
Timeliness of our response and delivery											
Value of the services you received											

Is there anything we are missing in what we offer?

Not at all likely	1	2	3	4	5	6	7	8	9	Extremely likely	10
How likely are you to do business with GB FIRE SAFETY LTD. again?											
How likely are you to recommend GB FIRE SAFETY LTD. to a colleague or friend?											

Please fill-in your contact details:

Name: _____ **Company:** _____
Contact no.: _____ **Email address:** _____
Preferred time during which we can call you: AM PM
Form completion Date: _____

Kindly email back the electronic copy of filled-up questionnaire to sgadsby@ymail.com

Or send print-out copy to:

GB Fire Safety Ltd
 Field House
 190 Field Lane
 Alvaston
 Derby
 DE24 0GW

Thank you.